

How to update the firmware on Faderfox UC4

Preparations

- to load a new firmware into the controller you need a sysex dump software like Bome 'Send SX' for Windows (<http://www.bome.com/products/sendsx>) or Snoize 'SysEx Librarian' for Mac (<http://www.snoize.com/SysExLibrarian/>)
- please download one of these tools and install it on your computer first
- download the firmware file (UC4 Vxxxx.SYX) from the UC4 product site to your computer (<http://faderfox.de/uc4.html> section 'Updates')
(xxxx in filename stands for version number, for instance 0202 means version 02.02)

Firmware update procedure

- hold down the black shift key on UC4 while you plugging the USB cable
- release the shift key when the display lights up
- now you can see the current firmware version in the display
- after 3 seconds the display shows 'Ud00' so the device is ready to receive firmware data
- open the sysex dumper on your computer
- select the midi out port 'Faderfox UC4' (Bome menu 'Midi Out' or Snoize dropdown 'Destination')
- load the sysex file 'UC4 Vxxxx.SYX' (Bome menu 'File/Open' or Snoize 'Add' button)
- start sending the data (Bome 'Send' button or Snoize 'Play' button)
- the display on UC4 counts up to 'Ud99' and then the new firmware starts automatically
- if you get an error 'UdEr' you should cancel/stop the download and press the shift key on the device shortly after the device is ready again (display 'Ud00') you can repeat the download
- after successfully download reconnect the device by the USB cable and check the display for the new firmware version

Tips

- to speed up the download in Bomes 'Send SX' please open the settings (menu 'Options/Settings'), take the speed slider to the rightmost position (very fast) and close the settings window you can do that also while the download runs.